Policy Position on Combined Services

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Definition and background

Combined services is an arrangement developed by Care Inspectorate policy, to support providers who offer both a Support Service - Care at Home and Housing Support Service to be considered a combined service.

This policy supported cohesive delivery of services and reduced the regulatory burden on services by having a combined inspection and associated reduction in fees.

Rationale for position in relation to services provided to children

The definition of a Housing Support Service in Schedule 12 of the Public Services Reform (Scotland) Act 2010 does not state that these services can only be provided to adults, and so this means that where a Support Service providing Care at Home includes services to children there is no reason why these services cannot be combined with a Housing Support Service.

Agreed position

Going forward, the criteria therefore for services to be classified as combined are:

- Housing Support and Care at Home is provided to the same clients and by the same staff, under the same manager
- Conditions of registration are aligned
- Name of service is aligned – for example 'Great Outcomes Housing Support Service' and 'Great Outcomes Care at Home Service' or 'Great Outcomes Housing Support and Care at Home Service'
- Aims and Objectives indicate that it is a single service

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